

UNITED KINGDOM**6 March 2026**

TRAVEL UPDATE
**Additional rights for Iranian passport holders
travelling to/from Baku**



Dear Travel Trade Partner,

Due to the decision taken by the Government of Azerbaijan, in Baku flights for individual and group passengers who are holders of the Iranian passport having bookings on the Turkish Airlines flights from/to Baku between **06.03.2026-06.04.2026 (including)** and ticketed on/before **06.03.2026**, will be handled with the following conditions, disregarding the related fare rules.

1) REBOOKING AND REROUTING REQUESTS: REBOOKING AND REROUTING WILL BE MADE WITHOUT ANY CHARGE FOR DIFFERENT BOOKING CLASSES ONLY IF THE NEW DESTINATION

IS IN THE SAME IATA REGION AND IN THE SAME CABIN,
PROVIDED THAT THE TICKETS ARE REVALIDATED UNTIL
31.03.2026 (INCLUDING).

IF REVALIDATION IS MADE FOR TK OPERATING FLIGHTS UNTIL
06.05.2026 (INCLUDING), CHANGES WILL BE MADE WITHOUT ANY
CHARGE. IF CHANGES AFFECT PASSENGERS' TRAVEL PLANS,
REBOOKING AND REROUTING WILL BE MADE (UP TO THE
EFFECTED DURATION WITHOUT ANY CHARGE FOR DIFFERENT
BOOKING CLASSES ONLY IF THE NEW DESTINATION IS IN THE
SAME IATA REGION AND IN THE SAME CABIN.

REBOOKING AND REROUTING IS MADE ACCORDING TO ORIGINAL
TICKET FARE RULES ON INTERLINE FLIGHTS WHERE TK IS THE
MARKETING CARRIER.

2) REFUND REQUESTS: REFUND REQUESTS WILL BE HANDLED
WITH THE FOLLOWING CONDITIONS, DISREGARDING THE
RELATED FARE RULES. TICKETS ARE REVALIDATED UNTIL
31.03.2026 (INCLUDING).

A) UNUSED TICKET: REFUND WILL BE MADE WITHOUT ANY
CHARGE, PROVIDING THAT TICKETS ARE REFUNDED UNTIL
31.03.2026 (INCLUDING). INTERLINE FLIGHTS WHERE TK IS THE
MARKETING CARRIER ARE INCLUDED.

B) USED TICKET: REFUND WILL BE MADE, CONSIDERING IT IS
INVOLUNTARY. INTERLINE FLIGHTS WHERE TK IS THE
MARKETING CARRIER ARE INCLUDED.

3) EXTENSION OF TICKET VALIDITY: THE VALIDITY OF THE
TICKET CAN BE EXTENDED UNTIL **06.05.2026** WITHOUT ANY FARE
DIFFERENCE OR PENALTY.

4) THIS TELEX IS VALID FOR NO-SHOW TICKETS.

5) REBOOKING/REROUTING AND REFUND REQUESTS OF GROUP RESERVATIONS FOR WHICH PAYMENT OR GUARANTEE MCO IS RECEIVED WILL BE MADE, DISREGARDING THE PENALTIES OF EXISTING FARE RULES.

6) ALL CHANGES AND REFUNDS CAN BE MADE BY WEB, MOBILE APP, TURKISH AIRLINES SALES OFFICES, SALES AGENTS WHERE THE TICKETS ARE PURCHASED AND CALL CENTER.

THE CHANGES MENTIONED ABOVE WILL BE LIMITED TO ONLY ONCE AND OTHER ADDITIONAL CHANGES WILL BE HANDLED WITH EXISTING PENALTIES AND FARE DIFFERENCES WITHIN THE FARE RULES.

7) THE RELEVANT PRACTICES WILL ALSO BE VALID FOR ANCILLARY SERVICES

Ticketing Date	Travel Date	New Travel Date	Ticket Extension Date	Transaction Date
06 MAR 2026 and before	06 MAR 26 – 06 APR 26 (Included)	06 MAY 2026 (Included)	06 MAY 2026 (Included)	31 MAR 2026 (Included)

Please add the following remark to the endorsement field:

FOR REISSUE: INVOL REISU DUE TO IRN PPT GYD FLIGHT 124245

FOR REFUND: INVOL RFND DUE TO IRN PPT GYD FLIGHT 124245

FOR REROUTE: INVOL RRTE DUE TO IRN PPT GYD FLIGHT 124245

If you have any questions, please do not hesitate to contact us.



turkishairlines.com

General Enquiries (24h)

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UK Travel Agency Support

(Mon-Fri 09:00-17:00, Closed 12:30-13:30)

E infolondon@thy.com | T 020 7471 6653

[Agency Information Online Library](#)

UK Corporate TMC Support

(Mon-Fri 09:00-17:00, Closed 12:30-13:30)

E corporatehelpdesk.uk@thy.com | T 020 7471 6624

Birmingham

Ticketing | E [bxh.sales@thy.com](mailto:bhx.sales@thy.com) | T 0121 782 8010

Group Bookings | E bxh.group@thy.com

Marketing | E bxh.marketing@thy.com | T 0121 782 8010

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Marketing | E marketing-uk@thy.com

Manchester

Ticketing | E man-info@thy.com

Group Bookings | E mangroups@thy.com | T 0161 489 5532

Marketing | E man-marketing@thy.com | T 0161 489 5290



TURKISH AIRLINES

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